



TORI'S PROCLEANERS OF FREDERICK, LLC CAPABILITIES STATEMENT

As a locally owned and operated cleaning business deeply rooted in the Frederick community, we prioritize building relationships based on trust, quality and integrity.

① CORE COMPETENCIES

Comprehensive and on-going training for cleaning staff, aimed at enhancing skills, knowledge, and professionalism, such as safety training, specialized cleaning certifications, and customer service workshops.

② PAST PERFORMANCES

Past performance references available upon request.

③ DIFFERENTIATORS

- ✓ **Emergency Response** Ability to respond quick to emergency jobs.
- ✓ **Quality Commitment** Inspection performed at job completion, to ensure excellence.
- ✓ **Trained and Reliable Team** Jobs completed according to schedule.

④ CERTIFICATION

- ✓ Women-Owned Small Business.
- ✓ Minority-Owned Small Business.

⑤ NAICS CODES

- ✓ Janitorial Services 561720
- ✓ Landscaping Services 561730
- ✓ Facilities Support Services 561210
- ✓ Support Activities for Forestry 115310
- ✓ Used Household Office Goods Moving 484210
- ✓ Other Services to Buildings and Dwellings 561790

⑥ IDENTIFIERS

- ✓ **CAGE Code** 9VLS2
- ✓ **Unique Entity ID** TWM8CNM6JMR4



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